

System Requirements

Browser - Internet Explorer (IE) Version

- For the best user experience, we recommend using Version IE 5, IE 6 or IE 7 to view the Dealer Direct Marketing (DDM) portal programs and run the e-Strike application.
- If you have IE 8, you can use the Compatibility View to render your page correctly.
- For other browsers, such as Firefox or Maxthon, you may still be able to view programs and run e-Strike, but you will likely experience the pages rendering incorrectly.
- The DDM portal e-Strike is not supported via MAC computers or the Safari browser.
- To verify the version of browser you're using:
 - Open Internet Explorer
 - Press ALT+H, and then click About Internet Explorer.
 - The version will be displayed

Security Level Settings

- Check with your IT department before making any changes to your security settings.
- We recommend setting your Security Level Settings to Medium
- To find Internet Explorer security level settings:
 - In the Internet Explorer, click the Tools button, and then click Internet Options.
 - Click the Security tab and adjust the slide bar to Medium level

Pop-up Blocker

- Your Pop-up Blocker should be turned off to allow for Pop-ups when running the e-Strike application.
- To turn Pop-up Blocker Off
 - In the Internet Explorer, click the Tools button, and then click Pop-Up Blocker.
 - Click Turn Off Pop-up Blocker

Screen Resolution (Optional)

- For optimum conditions, we recommend the minimum your screen resolution be set at is 1024 X 768 pixels
- To check your screen resolution:
 - Open Display in Control Panel.
 - The current resolution can be found on the Settings tab, under Screen resolution.
- To change your screen resolution:
 - Drag the slider and then click Apply.
 - When prompted to apply the settings, click OK. Your screen will turn black for a moment.
 - Once your screen resolution changes, you have 15 seconds to confirm the change. Click Yes to confirm the change; click No or do nothing to revert to your previous setting.